



Corridor Energy Cooperative

Corridor Connections

A MONTHLY PUBLICATION FOR OUR MEMBERS



A Case Study: How SmartHub Solved A High Usage Issue

Unexpected spikes in energy use often lead to higher bills. In many cases, the cause is equipment running nonstop without your knowledge. SmartHub, our account and energy management app, can help identify these hidden loads quickly.

We recently helped a member uncover a major energy issue that had been worsening for months using SmartHub.

What stood out:

- Energy use stayed high 24/7
- No connection to outdoor temps

That's a red flag for something running nonstop.

How we confirmed it:

Based on a few questions and a review

of the home's energy load profile, we suspected a well pump. We asked the member to turn the breaker off for about 20 minutes on April 3rd (SmartHub is not real-time). When reviewing the usage the next day, usage dropped sharply. When the breaker was turned back on, usage spiked again.

What we found next:

The member contacted a well company. Although lightning was initially suspected, the real issue was a water line leak that was getting worse and causing the pump to run more.

Why this matters:

Continuous loads are one of the most common causes of unexpectedly high energy bills. Well pumps, sump pumps,

water heaters, or malfunctioning HVAC equipment can run constantly without obvious signs inside the home.

By reviewing SmartHub usage patterns, you can often catch problems before they become more costly.

What to check in SmartHub:

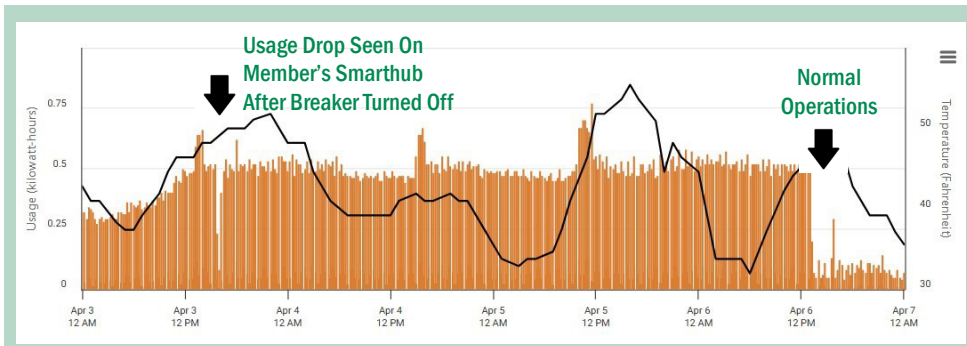
- Same usage day and night
- No drop when temperatures change
- Sudden drops when equipment is turned off

If your usage looks like this graph, don't ignore it. You may be paying for something you don't need.

SmartHub isn't just a tracker. It's a valuable tool that can be used for catching problems early and avoiding high bills.

Take control of your energy use today! Download SmartHub from the Apple App Store or Google Play Marketplace, and start tracking your usage now.

Learn more about all the benefits of SmartHub at www.corridorenergy.coop/smarthub.





Join us online for our Annual Meeting on Thursday, September 24. The meeting will be held via Zoom and recorded for viewing on our YouTube channel. Details about the meeting, candidate biographies, and voting instructions will be shared in upcoming newsletters.

The Annual Meeting is your opportunity to take part in one of the greatest benefits of cooperative membership – voting for your board of directors. This year, members will elect directors representing Districts 2, 3, and 7.

How To Vote

You can vote for your board of directors in three different ways:

1. SmartHub (in the app and on desktop)
2. Online (through our direct vote website)
3. Mail ballot - (mailed first week in September)

Complete voting instructions will be available on our website and included in the August newsletter.

Board Approves \$1,000,000 Capital Credit Return To Members

As a member of Corridor Energy Cooperative, you're more than a customer; you're an owner. And ownership comes with benefits. Cooperatives operate at cost, so any profits above the cost of operating the cooperative are shared with members over time. They are called capital credits. Capital credits are just one of the many benefits of membership that set co-ops apart from other types of utilities.

Your board of directors approves the allocation of capital credits and determines the annual payment amount. Until then, these margins are reinvested to maintain and improve the electric system until the capital credits are issued to members.


The board of directors approved a capital credit payment of \$1,000,000 for 2025. If you received service from us during that time, you will have a credit on your September bill statement based on your usage during that calendar year.

If you would like to know whether you have capital credits owed to you, fill out our form at www.corridorenergy.coop/capital-credits

CAPITAL CREDITS

Your Power. Your Co-op. Your Share.


As a member of Corridor Energy Cooperative, you're more than a customer, you're an owner. And ownership comes with benefits.



Members before profit


Electric cooperatives operate at cost, not for profit. When revenues are more than expenses, those margins are allocated to members as capital credits.

How Capital Credits Work




1 You Use Electricity

You pay for the electricity you use throughout the year, and we track your business with us each month.




2 Margins are Allocated

The co-op pays operating expenses throughout the year and allocates any leftover operating revenue as capital credits.



3 Your Share is Recorded

When financial conditions permit, the co-op board votes to retire (pay) capital credits to the members.



4 Capital Credits are Paid

We pay members their share of capital credits as a bill credit or check.



How We Restore Power Safely and Efficiently

When severe weather causes widespread outages, Corridor Energy Cooperative crews immediately begin assessing the extent of the damage as the first step in the power restoration plan. The severity of the damage and ongoing weather conditions significantly influence how long restoration efforts take. Throughout the process, crews remain focused on one primary goal: restoring power safely to the greatest number of members in the shortest time possible.

If you lose power, report the outage by calling 1-888-271-6250 or using our SmartHub app. Every call helps us determine the location and extent of the outage, allowing us to prioritize restoration efforts.

Follow these tips to stay safe before, during, and after a storm.

Before the storm

- Charge your cell phone and portable chargers.
- Sign up for local emergency alerts on your phone.
- Keep a flashlight, radio, and extra batteries available.
- Know where your main breaker disconnect is located.
- Unplug sensitive electrical equipment.

During the storm

- Unplug as many appliances as possible to prevent damage from potential power surges during restoration.
- If you are outside, do not touch or drive over any power lines. Always assume that a downed line is energized.

After the storm

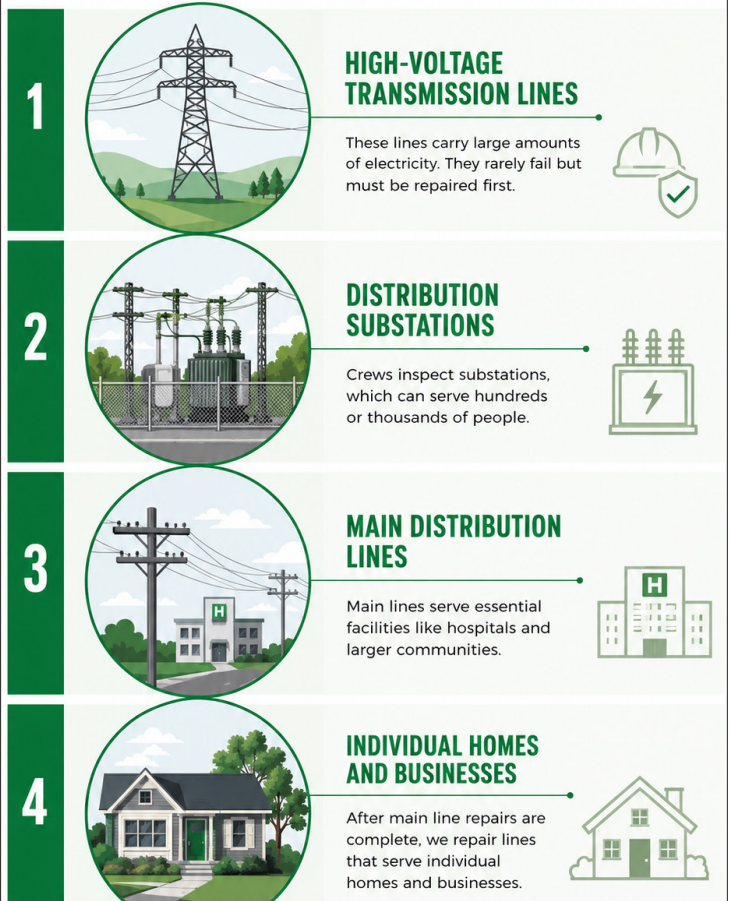
- Once power is restored, plug in appliances one at a time.
- Report any downed lines or damaged utility equipment to us, and keep others away from the area. Always treat downed lines as dangerous.
- Do not attempt to assist utility crews, as your efforts may hinder their restoration and safety efforts.

Who Owns What Equipment

Storm damage can raise questions about who is responsible for electrical repairs. If you notice damaged electrical equipment on your property, stay away from the area and

THE STEPS TO RESTORING POWER

When a major outage occurs, our crews restore service to the greatest number of people in the shortest time possible – **until everyone has power.**



avoid touching anything that could be energized. Report the damage to Corridor Energy immediately. If the damaged equipment is member-owned, contact a licensed electrician to make repairs safely.

Corridor Energy repairs and maintains cooperative-owned equipment. Members are responsible for repairing equipment they own, including any storm-related damage. To help clarify ownership, Corridor Energy provides equipment ownership guides on our website. Guides are available at www.corridorenergy.coop/outage-center/storm-safety-restoration.

GO PAPERLESS
with Paperless Billing

Make the switch today for a simpler, smarter, and more sustainable tomorrow.

- GOOD FOR THE ENVIRONMENT
- NO MORE CLUTTER OR MAIL DELAYS
- SAFE, SECURE & CONFIDENTIAL
- IT'S FAST, EASY & FREE

Sign-up is easy through SmartHub:

1. Log on to your SmartHub account
2. Go to Settings (left navigation bar)
3. Click Paperless Billing
4. Switch Go Paperless toggle to ON
5. Click Yes on the paperless settings pop-up

Powering a New Addition to Our Community

In late April, our linemen completed installing two transformers at the future Homemakers store in Tiffin. These transformers are responsible for taking high-voltage electricity from the utility system and stepping it down to a safe, usable level for the building. Work is underway to install an underground three-phase cable that will carry power from a nearby electrical cabinet directly to the transformers.

Once the cable installation is complete, the transformers will be fully connected and ready to deliver reliable power throughout the building at the proper operating voltage.

Homemakers Furniture, located at 1400 North Park Road, is expected to open in the fall of 2027.



Bow Tie Pasta Salad

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| 1 (16 oz) farfalle bow tie pasta | 1 (12 oz) bag broccoli florets |
| 10 oz cherry or grape tomatoes | 1 bunch green onions, sliced |
| ½ cup chopped celery | ½ red bell pepper, chopped |
| ½ green bell pepper, chopped | 2 cups Miracle Whip® |
| 1/3 cup grated Parmesan cheese | ¼ cup white sugar or to taste |
| ½ teaspoon dried basil or to taste | ½ teaspoon salt or to taste |

Cook bow tie pasta at a boil until tender yet firm to the bite, about 12 minutes; drain. Quickly rinse the cooked pasta in cold water to stop it from continuing to cook; drain. Mix cooled pasta, broccoli, tomatoes, sliced green onions, celery, red bell pepper, and green bell pepper in a large bowl. Gently stir salad dressing and Parmesan cheese together in a bowl until evenly mixed; season to taste with sugar, basil, and salt. Pour salad dressing mixture over pasta mixture; gently toss to coat evenly. For best results, chill salad in refrigerator before serving to allow flavors to blend.



www.corridorenergy.coop